

WE'RE HERE FOR YOU. COUNT ON WIC!

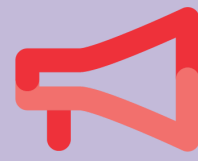
Updated 3.24.20



Remote Services

Existing clients: WIC has issued 30 days of food benefits automatically. In the coming weeks, WIC staff will contact these clients via phone to issue more food benefits remotely. Clients may contact their WIC centers directly for more information.

New Clients: Contact our appointment center at 786.336.1300. New clients will be issued on site at our WIC centers in a "drive through" approach. Clients remain in their vehicles and speak to a WIC staff member over the phone.



Social Distancing

To ensure the safety of our WIC staff and clients, WIC staff will be working remotely contacting clients via phone.

13 WIC centers remain open. Refer to WIC Program Location COVID-19 for details. Clients are to call their WIC center or WIC appointment line prior to their appointment. Clients who must come to the WIC center will remain in their vehicles and will be provided instructions via phone with minimal contact. Children do not need to be present.



Food and Nutrition Support

Our WIC Nutritionists will be contacting WIC clients via phone to provide nutrition education and facilitate any changes necessary to food packages. They will assist clients with any concerns or questions. Existing WIC clients are encouraged to call their WIC center directly prior to their appointment for further instructions.



Breastfeeding Support

Our WIC Breastfeeding Specialists are dedicated to provide services over the phone and ensure clients receive the breastfeeding support they need. Clients in need of breastfeeding help, can call 786.336.1336.

Visit the CDC's website for guidance on [Breastfeeding and COVID-19](#).



#StrongerTogether

As we navigate uncharted waters, our WIC program will continue to update the public and partners to ensure we continue our commitment of providing healthy foods, nutrition education and breastfeeding support to pregnant, recently postpartum, breastfeeding women, infants and children up to age 5.

We know many families are going through financial hardships and may be experiencing food insecurity. Miami-Dade WIC is here to help. Call us at 786.336.1300 to schedule your WIC appointment. Please note we are experiencing a high volume of calls so please be patient with us and we will provide you the best service possible.

For the latest information regarding the Florida Department of Health COVID-19 response, visit [FloridaHealthCOVID19.gov](https://www.floridahealth.gov/covid-19) or contact the 24/7 call center at 1 (866) 779-6121

A WIC & COVID-19 [messaging toolkit](#) is available from the National WIC Association to share on social media platforms.



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